

# WebEx Audio Tips

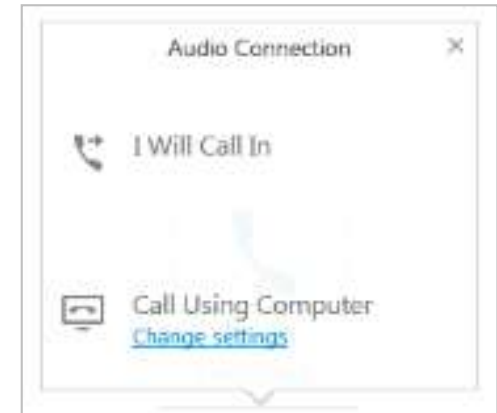
- ▶ Once you have entered the session select your audio source from the pop-up menu.

- ▶ **Computer Audio:**

- Click “Call Using Computer”
- If you still can’t hear, you may have to click “Change settings” where you can select your speaker source.

- ▶ **Telephone Audio:**

- Click “I will call in”
- Dial the number provided. When prompted, enter the Access Code followed by the # sign. You will then be prompted to enter your Attendee Code followed by the # sign. Be sure to enter your Attendee ID to connect your presence online with your phone. There are several international numbers should you need one.



Pro Tip: Using the computer to watch the presentation while calling in with a phone tends to provide better sound quality



# JOINT LEARNING NETWORK

For Universal Health Coverage

Accelerating  
Progress toward  
Universal Health  
Coverage

## JLN HEALTH BENEFITS POLICY COLLABORATIVE

Webinar Launch  
October 25<sup>th</sup>, 2018

# WELCOME AND OVERVIEW

# WebEx Audio Tips

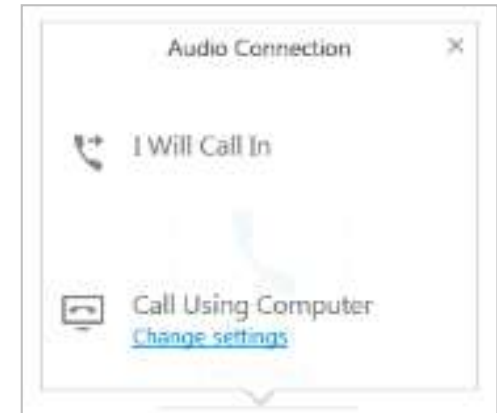
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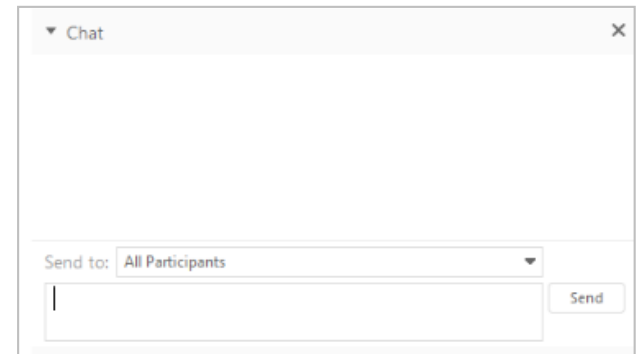
# WebEx Audio Tips

## Q&A

- ▶ We will be having a discussion with our panelists during the webinar.
- ▶ Feel free to submit questions as they arise via the “Q&A” panel on your screen.

## Chat

- ▶ You may use the “Chat” panel to:
  - Connect with other attendees
  - Communicate with the host about any technology issues you may be experiencing
  - Please DO NOT type your questions into the “Chat” panel as the host will be looking at the “Q&A” panel and may miss your question if you typed it into the “Chat” panel.



# Speakers

## Moderators



**Kamaliah Mohd Noh**

*JLN Facilitator*  
Joint Learning Network  
for UHC (JLN)

*Senior Fellow*  
Results for Development  
(R4D)



**Aaron Pervin**

*JLN Facilitator*  
Joint Learning Network for  
UHC (JLN)

*Program Officer*  
Results for Development  
(R4D)

## Video presenters

- ▶ **Dr. Cyrus Matheka**, Kenya
- ▶ **Dr. Noridah Mohd Saleh and Dr. Nor Idawaty Ibrahim**, Malaysia
- ▶ **Dr. Atikah Adyas**, Indonesia

# Agenda

- ▶ Background / framing of importance of using all levers of health system
- ▶ JLN Health Benefits Policy Collaborative
  - ▶ Joint learning methodology
  - ▶ HBP Assessments and Summary Report
  - ▶ HBP Framework
  - ▶ Country Innovations in HBP
- ▶ Insights from country experts
  - ▶ Indonesia
  - ▶ Kenya
  - ▶ Malaysia
- ▶ Q&A



# JLN HEALTH BENEFITS POLICY COLLABORATIVE



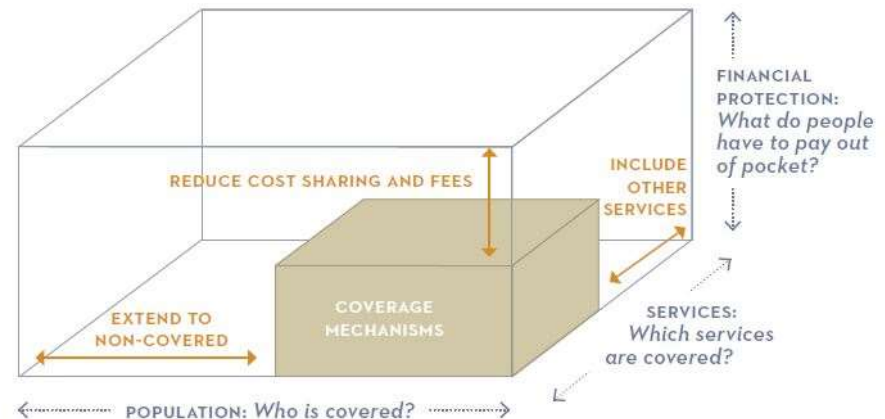
# Mission of HBP Collaborative

Implementation of the best PHC package possible,  
given country-level resource constraints and health  
objectives

# Importance of a health systems approach for health packages

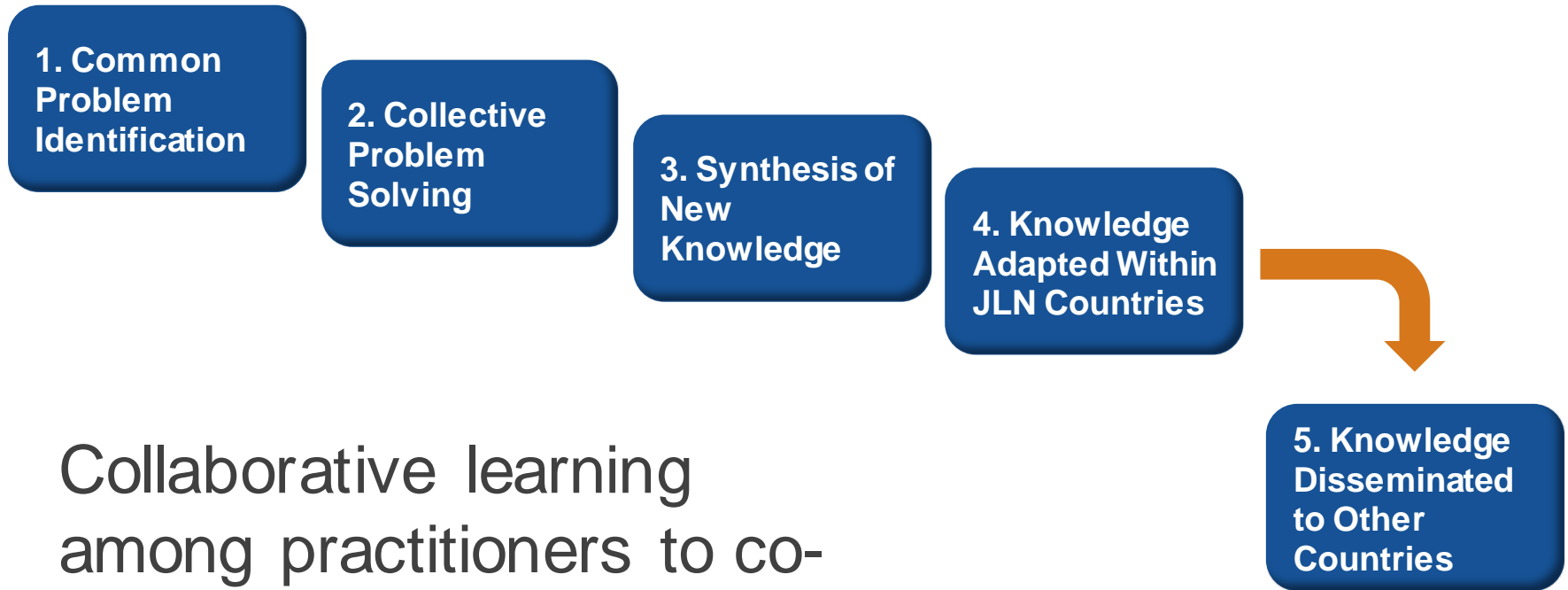
- Countries want a scheme that covers all services for all people - > often impractical and expensive
- Failure to account for financing and service delivery realities can lead to rationing that is misaligned with health objectives
- Entire health system should be coordinated to ensure equitable access to defined services
- These coordinating regulations or policies are known as *health benefits policies*

FIGURE 1. DIMENSIONS OF UNIVERSAL HEALTH COVERAGE



*Adapted from World Health Organization, 2010*

# The Joint Learning Approach



Collaborative learning among practitioners to co-develop global knowledge on the practical “how-to’s” of achieving UHC

# HBP Suite of New Knowledge Products



*Defining Health Benefits Package: Lessons from Six JLN Countries*



*Designing Health Benefits Policies: A Country Assessment Guide*



*Designing Health Benefits Policies: Country Assessments*

All three knowledge products are now available on the Joint Learning Network website

# HBP Collaborative's Framework



# PHC Objectives



# PHC Policy Domains



# HEALTH BENEFITS POLICIES: COUNTRY LESSONS AND INNOVATIONS



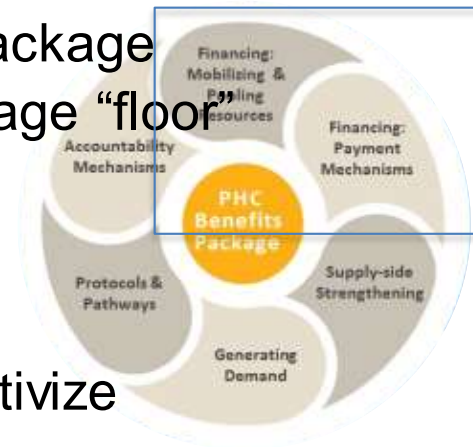
# Lessons from the Benefits Policy Assessments

## ▶ Mobilizing and Pooling Resources:

- ▶ Consolidate multiple social insurance schemes into single payer
- ▶ Letting subnational gov't innovate with different package offerings, while central gov't defines a clear coverage “floor”

## ▶ Payment Mechanisms:

- ▶ Consider using blended payment models to incentivize prioritized services
- ▶ Inadequate funding for providers can lead to higher out of pocket payments from beneficiaries for prioritized services



# *What did JKN do about pooling and provider payment to improve access and efficiency?*

- ▶ Jaminan Kesehatan Nasional (JKN) is one of the largest UHC schemes in the world
- ▶ In 2014, Indonesia consolidating multiple government supported coverage schemes into JKN and expanded access to the previously uninsured

## **Indonesia**



**Dr. Atikah Adyas**  
*Ministry of Health*

**Dr. Yusuf Kristanto**  
*Forum Dentist Association*

**Dr. Ede Surya Darmawan**  
*University of Indonesia*

**Dr. Ali Ghufron Mukti**  
*University of Gajah Mada, Center for  
Financing Policies and Health Insurance  
Management*

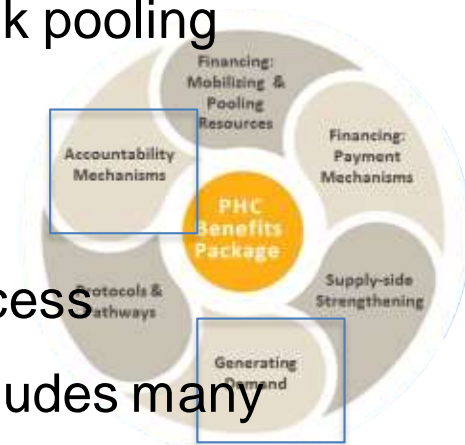
# Lessons from the Benefits Policy Assessments

## ▶ Generating Demand

- ▶ How a coverage scheme enrolls new beneficiaries has downstream effects on access to services and risk pooling

## ▶ Accountability Mechanisms

- ▶ Create M&E framework to assess beneficiary access
- ▶ Deliberative process for decision-making that includes many stakeholders



# *How did MakueniCare increase accountability and generate demand for services?*

- ▶ MakueniCare is a UHC scheme governed by Makueni County in Kenya
- ▶ All residents of Makueni County are eligible to join and MakueniCare relies on voluntary enrollment

**Kenya**



**Dr. Omar Mohammed**  
*Kenyan Ministry of Health*

**Dr. Matheka Cyrus**  
*Department of Health,  
Government of Makueni  
County*

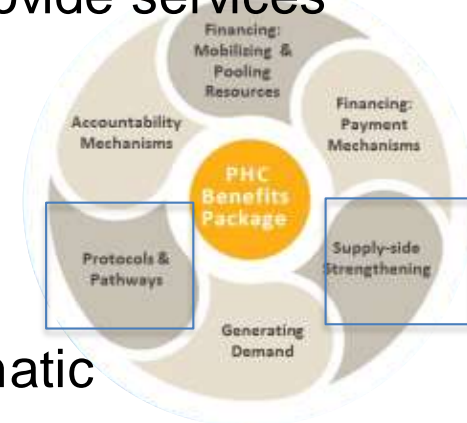
# Lessons from the Benefits Policy Assessments

## ▶ Supply-Side Strengthening

- ▶ Use task-shifting to increase facility capacity to provide services

## ▶ Protocols and Pathways

- ▶ Strengthen gatekeeping role of PHC staff
- ▶ Well-defined catchment areas for PHC with automatic empanelment of patient to physician
- ▶ Use ICT to improve private and public data sharing



# *How did EnPHC improve care coordination and strengthen providers to improve health outcomes?*

- ▶ Enhanced Primary Health Care (EnPHC) is a pilot health benefits package being implemented in 20 facilities nation-wide.
- ▶ The principal beneficiaries are adults at risk of, or diagnosed with, non-communicable diseases such as diabetes, hypertension, and hyperlipidemia

## **Malaysia**



**Dr. Noridah Mohd Saleh  
Dr. Nazrila Hairizan Nasir  
Dr. Nor Idawaty Ibrahim**

*Family Health Division  
Ministry of Health*

# Q&A

Submit your questions!

Q&A ×

All (0)

Ask:

Select a panelist in the Ask menu first and then type your question here. There is a 256-character limit.

Send

# Q&A on HBP Lessons

- ▶ Create M&E framework to assess beneficiary access
- ▶ Deliberative process for decision-making that includes many stakeholders

- ▶ Consolidate multiple social insurance schemes into single payer
- ▶ Letting subnational gov't innovate with different package offerings, while central gov't defines a clear coverage "floor"



- ▶ Consider using blended payment models to incentivize prioritized services
- ▶ Inadequate funding for providers can lead to higher out of pocket payments from beneficiaries for prioritized services

- ▶ Strengthen gatekeeping role of PHC staff
- ▶ Well-defined catchment areas for PHC with automatic empanelment of patient to physician
- ▶ Use ICT to improve private and public data sharing

- ▶ How a coverage scheme enrolls new beneficiaries has downstream effects on access to services and risk pooling

- ▶ Use task-shifting to increase facility capacity to provide services



# Key takeaways:



- 1 Failure to account for financing and service delivery realities can lead to rationing that is misaligned with health objectives
- 2 Countries should embrace a health systems approach to ensure that new prioritized entitlements are financed and robustly accessible
- 3 The JLN's HBP Framework and Assessment can help policymakers understand if health benefits policies are properly reorienting the health system

# HBP Suite of New Knowledge Products



*Defining Health Benefits Package: Lessons from Six JLN Countries*



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## Thank You!

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